

Europass Curriculum Vitae



Personal Information

Name **Rocco Palumbo**
Date of birth 05/08/1986
Place of birth Frankfurt am Mein (Germany)
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Gender Man

Academic Experiences

Role	Research Fellow in Organization Studies
Dates	August, 2018 – August, 2019
Competencies	Leading researcher of the project: "Designing a salient health system: a triple helix in organizing healthcare"
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Research and Higher Education
Role	Research Fellow in Organization Studies
Dates	August, 2015 – August, 2018
Competencies	Leading researcher of the project: "A phenomenology of integrated care: toward the integration of health and social care"
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Research and Higher Education
Role	Research Fellow in Organization Studies
Dates	February, 2014 – August 2015
Competencies	Expert and co-leading researcher for the project: "Integrated logistics systems and transition toward smart grids in the port supply chain"
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Research and Higher Education

	Role	Visiting Scholar at the Swedish Institute for Social Research (SOFI), Stockholm University
	Date	From August, 2018
	Competencies	Leading researcher of the project IIW&LC – Investigating Inequalities in Working & Labour Conditions. The research project is primarily aimed at eliciting and examining the organizational and social determinants of inequalities in both work conditions and in the interactions with the labour market.
	Employer	InGRID 2 and University of Stockholm
	Sector	Applied research and higher education
	Role	Visiting Scholar at the Higher Institute of Labour Studies (HIVA), Katholieke Universiteit (KU) Leuven
	Dates	From August, 2019
	Competencies	Leading researcher of the project UWDE – Unveiling Workplace Discrimination in Europe. The project intends to identify and address the main antecedents of workplace discrimination. The whole population people involved in the EWCS 2015 – European Working Condition Survey will be included in the analysis.
	Employer	InGRID 2 and KU Leuven
	Sector	Applied research and higher education
Higher Education teaching and activities	Role	Professor of Organizational Change Management at the National Higher School of Administration - Special Training Course for people involved in the prefecture career
	Dates	From October, 2019
	Competencies	Organizational change; Change management; Organizational Culture
	Employer	SNA – Scuola Nazionale dell'Amministrazione – Sede di Roma, Via Veientana, no. 368, 00189 Rome
	Sector	Higher Education and Management Training
	Role	Professor of Leadership and managerial soft skill at the Management Training Course for General Directors of Health Care Organizations and Entities of the Campania Regional Health System
	Dates	From June, 2019
	Competencies	Leadership; Soft skill; Organizational Behavior
	Employer	Formez PA - Centro servizi, assistenza, studi e formazione per l'ammodernamento delle P.A. – Via del Parco Comola Ricci, no. 10, 80122 Napoli NA
	Sector	Higher Education and Management Training
	Role	Professor of Organizational Design and Management Accounting (41 hours – 5 CFU)
	Dates	June 2019 – September 2019
	Competencies	Organizational design; Organizational processes; Organizational behavior
	Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
	Sector	Higher Education
	Role	Professor of Design and Analysis of Organizational Processes –Valore PA Higher Education courses - II Level, Type A “Human Resources, Organization and Reform of Public Administration”
	Dates	January, 2019 – July, 2019
	Competencies	Organizational Design; Organizational processes; Mapping of organizational processes
	Employer	INPS and Interdepartmental Center for Research in Management, Economics, and Law of Public Administration (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
	Sector	Higher Education

Role	Professor of Organization Design in the Health Care Sector
Dates	January, 2019 – July, 2019
Competencies	Organization of health care entities; Organizational design; Process management
Employer	Master DAOSan, University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of Public Service Co-Production: Organizational and Management Requisites – Master in “International Marketing”, University of Giessen (Germany) and Master in “Marketing Management for International Firms”, Level I, University of Bergamo
Dates	October, 2018 – June, 2019
Competencies	Public Service Co-production; Organizational change; User involvement
Employer	SDM School of Management, University of Bergamo, via dei Caniana, no. 2, 24122, Bergamo, Italy
Sector	Higher Education
Role	Professor of Human Resource Management, leadership and smart working models – Valore PA Higher Education courses, Level II, Type A “Human Resources, organization and Reform of Public Administration”
Dates	October, 2018 – June, 2019
Competencies	Human Resource Management; Leadership; Smart working
Employer	INPS and Interdepartmental Center for Research in Management, Economics, and Law of Public Administration (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of Human Resource Management, leadership and smart working models – Valore PA Higher Education courses, Level II, Type A “Human resource management tools in complex organizational contexts”
Dates	October, 2018 – June, 2019
Competencies	Human Resource Management; Leadership; Smart working
Employer	INPS and Interdepartmental Center for Research in Management, Economics, and Law of Public Administration (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of “Public Service Co-production and user engagement” – Valore PA Higher Education courses, Level II, Type A “Value co-creation and territories protection”
Dates	October, 2018 – June, 2019
Competencies	Public Service Co-production; User Engagement; Value Co-Creation
Employer	INPS and Interdepartmental Center for Research in Management, Economics, and Law of Public Administration (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of Organization Studies – Degree Course in Economics & Management, curriculum Economics and Firm Management, Academic Year 2018/2019 (10 hours, 2 CFU)
Dates	October, 2018 – May, 2019
Competencies	Organizational power; Decision processes; Organizational change
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of Health Systems: Evolution and Organizational Assets
Dates	October, 2018 – March, 2019
Competencies	Institutional and organizational attributes of health care systems
Employer	Master DAOSan, University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education

Role	Professor of Methods and Tools for organizational processes reengineering, Valore PA Higher Education courses, Level II, Type B “Debureaucratization and Efficiency”
Dates	September 2018 – March, 2019
Competencies	Organizational analysis; Process Reengineering; Organizational change
Employer	INPS and Interdepartmental Center for Research in Management, Economics, and Law of Public Administration (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of Integrated care and patient empowerment (27 credits ECM)
Dates	October, 2017 – October, 2018
Competencies	Organizational design; Integrated care; Inter-organizational relationships
Employer	Sfide S.r.l. Via Enrico de Nicola, snc, 84091, Battipaglia, Salerno, Italy
Sector	Management training
Role	Professor of Management and Organization Studies (15 hours, 3 CFU)
Dates	June, 2017 – September, 2018
Competencies	Organization Studies; Organizational behavior; Process design
Employer	Federazione Autotrasportatori Italiani (FAI). Piazza G.G. Belli, no. 2, 00153, Rome, Italy
Sector	Management training
Role	Professor of "Organizational design and Management Accounting" – Degree Course in Economics & Management, curriculum Economics and Firm Management, Academic Year 2018/2019 (31 hours, 6 CFU)
Dates	September, 2017 – August, 2018
Competencies	Organizational Design; Process Management; Organizational change
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of "Methods and teaching technologies to teach management systems - "Organization Studies" chapter – Special Training Course for the achievement of 24 CFU as ruled by the DM no. 616 dated 10/08/2017 (10 hours, 2 CFU)
Dates	September, 2017 – June, 2018
Competencies	Organization Studies; Organizational design; Organizational processes; Teaching methods
Employer	University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of “Principles, Tools and Applications of Organizational Change Management in Public Sector Entities”, Valore PA Higher Education courses “Human Resource Management and Reform of Public Administration: Management and law issues”, II Level, Type A
Dates	January, 2017 – August, 2018
Competencies	Organization Studies; Organizational Design; Process Management
Employer	INPS and Interdepartmental Center for Research in Management, Economics, and Law of Public Administration (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of “Smart working in Public Administration: New frontiers in the field of training, work-life balance and conciliation measures”, Valore PA Higher Education courses “Human Resource Management and Reform of Public Administration: Management and law issues”
Dates	January, 2017 – August, 2018
Competencies	Human Resource Management; Training; Smart working; Work-life balance
Employer	INPS and Interdepartmental Center for Research in Management, Economics, and Law of Public Administration (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, Fisciano, Salerno, Italy
Sector	Higher Education

Role	Professor of Organization Studies – Degree Courses in Physiopathology and Cardiac Perfusion, Academic Year 2016-2017 (24 hours, 5 CFU)
Dates	September, 2016 – August, 2017
Competencies	Organization Studies; Organizational processes; Organizational design
Employer	School of Medicine and Surgery, University of Naples - Federico II, Via Pansini, no. 5, 80131, Naples, Italy
Sector	Higher Education
Role	Professor of the licensed ECM Training Event “Food Literacy in management Chronic and Non-Transmissible Illnesses” (10 ECM)
Dates	December, 2016
Competencies	Patient Empowerment; Value co-creation; Service co-production
Employer	HLU Middle Tuscany– Urban Area of Pistoia, Via Sandro Pertini, no. 708, 51100, Pistoia, Italia
Sector	Higher Education and Management Training
Role	Professor of the licensed ECM Training Event “Communicate in health care organizations” (10 ECM)
Dates	December, 2016
Competencies	Institutional and organizational communication; Organizational Health Literacy; Boundary spanning
Employer	HLU Middle Tuscany– Urban Area of Pistoia, Via Sandro Pertini, no. 708, 51100, Pistoia, Italia
Sector	Higher Education and Management Training
Role	Professor of “Organizational Design and Management Accounting” – Degree Course in Economics and Management, Academic Year 2015-2016 (30 hours, 6 CFU)
Dates	September, 2014 – October, 2016
Competencies	Organizational design; Organizational structuring; Business process management and design
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of “Health literacy and patient engagement” – Master course “The Pharmacist and the management of Homeopathy: Marketing Strategies”
Dates	From October, 2015
Competencies	Health literacy, Value co-creation; Public services coproduction
Employer	SDM School of Management, University of Bergamo, via dei Caniana, no. 2, 24122, Bergamo, Italy
Sector	Higher Education
Role	Teaching Assistant in “Business Process Analysis and Quality Systems”, Degree Courses in Business & Informatics and Informatics and Management
Dates	March, 2015 – August, 2019
Competencies	Information Systems; Organizational Design; Organizational structuring
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Teaching Assistant in “Organization Studies”, Degree Course in Economics and Firm Management
Dates	November, 2010 – August, 2019
Competencies	Organization Theories; Organizational Design; Organizational Structuring
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education

Role	Professor of “Information System Design and Management” – Special Enabling Courses for Secondary School Teaching, Academic Year 2013-2014 (15 hours, 3 CFU)
Dates	January, 2014 – December, 2014
Competencies	Design of Management Information Systems; Organizational Structuring; Organizational Change
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education
Role	Professor of “Organization and Design of Public Sector Entities” – Degree Course in Economics and Management – Public Sector Management, Academic Year 2012-2013 (30 hours, 6 CFU)
Dates	September, 2013 – August, 2014
Competencies	Organization Theory; Organizational Design; Organizational Structuring
Employer	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education
Eligibility in public calls for professorship in the Italian University System	
Call for Professorship	Winner of the Public Call for the selection of no. 1 Senior Researcher in Organization Studies (S.C. 13/B3, S.S.D. SECS-P/10) at the Department of Management and Law, University of Rome “Tor Vergata”, issued by the D.R. no. 2020, dated 18/10/2018 - G.U. no. 88 dated 06/11/2018.
Call for Professorship	Eligible for the Public Call for the selection of no. 1 Associate Professor in Organization Studies (S.C. 13/B3, S.S.D. SECS-P/10), Department of Management, University of Verona, issued by the DR no. 599131, GU no. 6 dated 19/01/2017.
Call for Professorship	Eligible for the selection of no. 1 Senior Researcher in Organization Studies (S.C. 13/B3, S.S.D. SECS-P/10) at the Department of Economics and Management, University of Ferrara, issued by the no 277, dated 6/3/2018 (Rep. no. 127/2018 Prot. no. 53164 dated 28/03/2018).
Call for Professorship	Eligible for the selection of no. 1 Senior Researcher in Organization Studies (S.C. 13/B3, S.S.D. SECS-P/10) at the Department of Economics, Management and Quantitative Methods, University of Milan, issued by the D.R. no 3773, dated 15/5/2018, G.U. no. 42 dated 29/5/2018.
Call for Professorship	Eligible for the selection of no. 1 Senior Researcher in Organization Studies (S.C. 13/B3, S.S.D. SECS-P/10) at the Department of Management, University of Chieti/Pescara, issued by the D.R. no 1422, dated 24/4/2018, G.U. no. 38, dated 15/5/2018.
Call for Professorship	Eligible for the Public Call for the selection of no. 1 Associate Professor in Organization Studies (S.C. 13/B3, S.S.D. SECS-P/10) at LUISS (Free International University for Social Sciences), issued by the call DIM-ASSOC-6-2018, G.U. no. 70, dated 4/9/2018
Call for Professorship	Eligible for the Public Call for the selection of no. 1 Associate Professor in Organization Studies (S.C. 13/B3, S.S.D. SECS-P/10) at the Department of Law, Telematic University E-Campus, issued by D.R. no. 17/19, dated 12/02/2019, G.U. no. 19, dated 08/03/2019.

Editorial Activity for Scientific Journals of National and International Relevance	
Role	Associate Editor and Editorial Administrator of the Journal Health Services Management Research (HSMR)
Dates	From August, 2019
Competencies	Associate Editor of HSMR, published by da Sage. Coordination of peer reviews and interaction with the Editor in Chief to complete the review process of submitted articles. Health Services Management Research is an authoritative journal providing expert information on all aspects of healthcare management. It examines the real issues confronting health services management, analyses policy initiatives and healthcare systems worldwide and provides evidence-based research to guide management decision making. Being research-based it also provides an independent view, as well as cutting edge information to support management action. Its H-index is 29. It is ranked B by ANVUR
Role	Member of the Editorial Board of the International Review on Public and Nonprofit Marketing (IRPNM)
Dates	From January, 2019
Competencies	Member of the Editorial Board of IRPNM. Coordination of Peer Review articles, with a specific focus on public services coproduction and organizational change management. The journal is published by Springer: it explores marketing topics from an interdisciplinary perspective and provides a forum for researchers interested in examining these issues from practical and theoretical viewpoints. It seeks to establish a common vocabulary with which to discuss methods, procedures, results and experiences in order to improve the exchange of ideas between participants of varied backgrounds. IRNPM had a H-Index of 13 and a H-Index 5 of 20.
Role	Member of the Scientific Committee of the Journal ANDID News
Dates	From January, 2017
Competencies	As a member of the Scientific Committee, I support the editorial direction in planning and define the contents of ANDID News. It is the official journal of the Italian Association of Dietitians. It aims to be a fruitful area of discussion of the main issues related to the fields of food literacy and food education.
Role	Ad-hoc Articles Associate Editor per Sage Open
Dates	From January, 2018
Competencies	Associate editor for specific categories of article submitted to Sage Open; my main field of reference are value co-creation and public services co-production. The journal is published by Sage and aims at publishing up to date empirical and conceptual articles in the fields of social and behavioral sciences. It has a H-Index of 9.
Role	Peer Reviewer for Human Relations
Dates	From October, 2019
Competencies	Peer Reviewer of articles submitted to Human Relations. It is an international peer reviewed journal edited by Sage: it publishes the highest quality original research to advance our understanding of social relationships at and around work through theoretical development and empirical investigation. The H index of Human Relations is 113.
Role	Peer Reviewer for Data
Dates	From October, 2019
Competencies	Peer Reviewer of articles submitted to Data. The journal is published by MDPI: it is a scientific journal aimed at enhancing data transparency and reusability. The journal publishes in two sections: a section on the collection, treatment and analysis methods of data in science; a section publishing descriptions of scientific and scholarly datasets (one dataset per paper).

Role	Peer Reviewer for Evidence-Based Human Resource Management
Dates	From September, 2019
Competencies	Peer Reviewer of articles submitted to Evidence-Based Human Resource Management. The journal is published by Emerald: it is a scientific journal publishing the field's best empirical research in the field of Human Resource Management. Its H-Index is 7.
Role	Peer Reviewer for Nonprofit Management & Leadership
Dates	From August, 2019
Competencies	Peer Reviewer of articles submitted to Nonprofit Management & Leadership. The journal is published by Wiley: it is a scientific journal publishing the field's best conceptual advances in understanding management, leadership, or governance of private nonprofit organizations. Its H-Index is 48.
Role	Peer Reviewer for Food Policy
Dates	From August, 2019
Competencies	Peer Reviewer of articles submitted to Food Policy. The journal is published by Elsevier: it is a multidisciplinary journal publishing original research and critical reviews on issues in the formulation, implementation and analysis of policies for the food sector in developing, transition and advanced economies. Its H-Index is 85. The journal is ranked A by ANVUR.
Role	Peer Reviewer for Health Policy and Technology
Dates	From July, 2019
Competencies	Peer Reviewer of articles submitted to Health Policy and Technology. The journal is edited by Elsevier and focusses on health policies and technologies which reframe the organization and the functioning of national health systems throughout the world. It has a H-Index of 14.
Role	Peer Reviewer for AIDEA 2019
Dates	July, 2019 – September, 2019
Competencies	Peer reviewer of articles submitted for participation at the biannual National conference of the Italian Academy of Management Studies (Accademia Italiana di Economia Aziendale), with a special focus on organizational change management and public sector management and design.
Role	Peer Reviewer for International Journal of Environmental Research and Public Health
Dates	From January, 2019
Competencies	Peer Reviewer of articles submitted to International Journal of Environmental Research and Public Health. The journal is edited by MDPI; it publishes original articles, critical reviews, research notes, and short communications in the interdisciplinary area of environmental health sciences and public health. It tries to address critical issues related to environmental quality and public health. Its H-Index is 78.
Role	Peer Reviewer for Frontiers in Sociology
Dates	From January, 2019
Competencies	Peer Reviewer of articles submitted to Frontiers in Sociology, published by Frontiers, with a specific focus in the area of patient empowerment of change of organizational models in the health care setting. It is one of the leading journal in the field of Sociology.
Role	Peer Reviewer for Sustainability
Dates	From October, 2018
Competencies	Peer Reviewer of articles submitted to Sustainability. It is published by MDPI and is the leading international journal in the field of Sustainability. My main expertise area in the review activity performed for this journal are organizational sustainability and organizational change. The H-Index of the journal is 53. It is ranked A by ANVUR.
Role	Peer Reviewer for Educational Management, Administration & Leadership
Dates	From October, 2018

Competencies	Peer Reviewer of articles submitted to Educational Management, Administration and Leadership. It is published by Sage and it publishes original contributions on education administration and management in the widest sense: on the management of schools of all types, and of further and higher education institutions; on administration and policy at all levels - institutional, local, national and international; and on the study and teaching of educational administration. Its H-index is 37.
Role	Peer Reviewer for Saudi Pharmaceutical Journal
Dates	From September, 2018
Competencies	Peer Reviewer of articles submitted to Saudi Pharmaceutical Journal. It is published by Elsevier and the Saudi Pharmaceutical Society, with the cooperation of the College of Pharmacy, King Saud University. The journal scope encompasses various disciplines of pharmaceutical sciences and related clinical subjects that are of interest to practicing pharmacists and other health care professionals. My main area of expertise with this journal is organizational health literacy. The H-index of the journal is 36.
Role	Peer Reviewer for Appetite
Dates	From August, 2018
Competencies	Peer Reviewer of articles submitted to Appetite. It is an international research journal specializing in behavioural nutrition and the cultural, sensory, and physiological influences on choices and intakes of foods and drinks. It covers normal and disordered eating and drinking, dietary attitudes and practices and all aspects of the bases of human and animal behaviour toward food. My main area of expertise with this journal is organizational food literacy. Its H-index is 120.
Role	Peer Reviewer for Nutrients
Dates	From July, 2018
Competencies	Peer Reviewer of articles submitted to Nutrients, published by MDPI. The journal is one of the leading international venue for scientific debate in the field of food sciences. My main research concern with this journal involves organizational food literacy. The H-index of the journal is 75.
Role	Peer Reviewer for Public Management Review
Dates	From July, 2018
Competencies	Peer reviewer of articles submitted to Public Management Review. It is published by Taylor & Francis and seeks to: explore the developing field of public management; embrace research both about the strategic and operational management of public services and about social/public policy development and implementation; encourage in particular work which either presents new empirical knowledge about public management and/or developed theory; encourage questioning both of the legitimacy and hegemony of the "new public management" paradigm and its alternatives, and of the developing pluralism in public management which encompasses the governance of inter-sectoral relationships between government, non-profit and for-profit organisations in the provision of public services. It is ranked A by ANVUR and has an H-Index of 53.
Role	Peer Reviewer for International Journal of Organization Theory & Behavior
Dates	From January, 2018
Competencies	Peer Reviewer of articles submitted to International Journal of Organization Theory & Behavior. It is published by Emerald and brings together researchers and practitioners, both within and outside the United States, who are in the areas of organization theory, management, development, and behavior. This journal covers all private, public and not-for-profit organizations' theories and behavior.
Role	Peer Reviewer for Health Expectations
Dates	From January, 2018
Competencies	Peer Reviewer of articles submitted to Health Expectations. It is published by Blackwell and promotes critical thinking and informed debate about all aspects of public participation in health care and health policy, including: - Patient-centred care and quality improvement - Patients' participation in treatment decisions - Public perceptions of health services - Citizen involvement health care policy making and priority-setting - Methods for monitoring and evaluating participation - Empowerment and consumerism - Patients' role in safety and quality. My main concerns with this journal involve organizational change management and organizational health literacy. The H-Index is 61.

Role	Peer Reviewer for British Medical Journal Open (BMJO)
Dates	From January, 2018
Competencies	Peer Reviewer of articles submitted to British Medical Journal Open (BMJO), with a specific focus on organizational health literacy and patient involvement in the provision of care. Its H-Index is 47.
Role	Peer Reviewer for British Medical Journal (BMJ)
Dates	From January, 2018
Competencies	Peer Reviewer of articles submitted to British Medical Journal (BMJ). It is one of the leading journal in the field of medicine, health care management and organization. My main concerns with this journal is organizational health literacy and patient involvement in the delivery of care. The H-Index of the journal is 392.
Role	Peer Reviewer for International Journal of STD & AIDS
Dates	From August, 2018
Competencies	Peer Reviewer of articles submitted to International Journal of STD and AIDS (IJSA), with a particular focus on patient empowerment and organizational requisites to involve patients in the provision of care. Its H-Index is 68.
Role	Peer Reviewer for Public Administration
Dates	From August, 2018
Competencies	Peer reviewer of articles submitted to Public Administration (PA). It is published by Wiley-Blackwell and is a major refereed journal with global circulation and global coverage. The journal publishes articles on public administration, public policy and public management. The journal's reach is both inclusive and international and much of the work published is comparative in nature. A high percentage of articles are sourced from the enlarging Europe and cover all aspects of West and East European public administration. It is a leading journal in the field of public management and is ranked A by ANVUR. Its H-Index is 81.
Role	Peer Reviewer for Azienda Pubblica
Dates	From March, 2017
Competencies	Peer Reviewer of articles submitted to Azienda Pubblica, one of the leading Italian journal in the field of Public Management. My main concerns with this journal fall in the area of organizational change management and public services coproduction.
Role	Peer Reviewer for Total Quality Management Journal (TQM)
Dates	From March, 2017
Competencies	Peer Reviewer of articles submitted to The Total Quality Management Journal. It is published by Emerald and is the leading international journal in the field of Total Quality Management. It is ranked A by ANVUR and its H-index is 59.
Role	Peer Reviewer for Mecosan
Dates	From March, 2017
Competencies	Peer Reviewer of articles submitted to Mecosan, the leading Italian journal in the field of healthcare organization and management. It is ranked A by ANVUR and indexed by Web Of Science.
Role	Peer Reviewer for International Journal of Healthcare Management (IHM)
Dates	From March, 2017
Competencies	Peer Reviewer of articles submitted to International Journal of Healthcare Management. It is published by Taylor and Francis and focuses on the issues of health care management and organization.
Role	Peer Reviewer for Internal and Emergency Medicine
Dates	From January, 2017

Competencies	Peer Reviewer of articles submitted to Internal and Emergency Medicine. It is an independent, international, English-language, peer-reviewed journal designed for internists and emergency physicians. The journal is divided into three sections, i.e., Internal Medicine, Emergency Medicine and Clinical Evidence and Health Technology Assessment, with three separate editorial boards. My main concern with this journal falls in the area of organizational change management. Its H-index is 40.
Role	Peer Reviewer for Journal of Organizational Change Management
Dates	From January, 2017
Competencies	Peer Reviewer of articles submitted to JOCM. It is one of the leading international journal in the field of organizational change management. It is published by Emerald and has an H-Index of 62.
Role	Peer Reviewer for Policy & Society
Dates	From January, 2017
Competencies	Peer Reviewer of articles submitted to Policy & Society. It is a leading international journal that publishes original and innovative research addressing critical issues in policy theory and practice at the local, national and international levels. It seeks to understand the origin, workings and implications of policies within their broader political, social and economic contexts. It is published by Elsevier and has an H-Index of 26.
Role	Peer Reviewer for Plos One
Dates	From September, 2016
Competencies	Peer Reviewer of articles submitted to Plos One, with a specific focus on organizational change management, health literacy, and patient involvement. It is published by PLS and is one of the leading international journal in the field of Medicine and Social Sciences. Its H-index is 268.
Role	Peer Reviewer for Health Services Management Research (HSMR)
Dates	From June, 2016
Competencies	Peer Reviewer of articles submitted to HSMR, with a specific focus on organizational change management and patient empowerment. It is an authoritative journal providing expert information on all aspects of healthcare management. It examines the real issues confronting health services management, analyses policy initiatives and healthcare systems worldwide and provides evidence-based research to guide management decision making. Its H-index is 29. It is ranked B by ANVUR
Role	Peer Reviewer for International Journal of Public Sector Management (IJPSM)
Dates	From April, 2015
Competencies	Peer reviewer of articles submitted to International Journal of Public Sector Management (IJPSM). It publishes academic articles on the management, governance, and reform of public sector organizations around the world, aiming to provide an accessible and valuable resource for academics and public managers alike. IJPSM covers the full range of public management research including studies of organizations, public finances, performance management, Human Resources Management, strategy, leadership, accountability, integrity, collaboration, e-government, procurement, and more. IJPSM encourages scholars to publish their empirical research and is particularly interested in comparative findings. It is edited by Emerald and has a H-Index of 48.
Role	Peer Reviewer for Health Education Journal (HEJ)
Dates	From January, 2014
Competencies	Peer reviewer of articles submitted to Health Education Journal, with a specific focus on health literacy and organizational health literacy. It has been launched in 1943 and is one of the leading journal in the field of health education. It is published by SAGE and its H-index is 29.
Role	Peer Reviewer for the European Academy of Management (EURAM)
Dates	From January, 2012
Competencies	Peer reviewer of articles submitted for participation at the Annual Conference of the European Academy of Management (EURAM), with a specific focus on public sector organizational management, public service co-production, and organizational change.

Scientific coordination of research project of national and international relevance	
Title of the research project	HLS-IT: Health Literacy Survey Italia
Dates	From January, 2015 to August, 2019
Role and competencies	Scientific coordinator, in collaboration with prof. Paola Adinolfi and Dr. Carmela Annarumma of HLS-IT. The research project aims at assessing the individual levels of health literacy and at shedding light on the implications of inadequate individual health literacy. Moreover, the research project tries to identify the required to the achievement of organizational health literacy, pointing out the tools and mechanisms with pave the way for the involvement of patients in the provision of care.
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy and Innovery SpA, Via G. A. Resti, no. 63, 00143, Rome, Italy
Sector	Applied Research
Title of the research project	FLS-IT: Food Literacy Survey Italia
Dates	January, 2017 – August, 2019
Role and competencies	Scientific coordinator, in collaboration with prof. Paola Adinolfi, Dr. Carmela Annarumma, Dr. Stefania Vezzosi, and Dr. Ersilia Troiano. FLS-IT aims at crafting and developing a tool aimed at assessing individual food literacy skills in the Italian population. Moreover, it is intended to collect some preliminary evidence in order to guide organizations in improving the ability of employees to have a healthy and proper interaction with food.
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy and ANDID – Associazione Italiana Dietisti, Vicolo S. Silvestro, no. 6, 37122, Verona, Italy
Sector	Applied Research
Scientific tutorship of applied research projects	
Role	Scientific tutor of the project titled “Organizational Health Literacy: an application to municipal pharmacies”
Dates	January, 2011 – December, 2012
Activities	Conceptualization of Organizational Health Literacy in the pharmacy context; Analysis of the role of the pharmacist in empowering patients and setting the conditions for their involvement in the delivery of care.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “The empowerment of health care professionals: a critical analysis of the organizational change in the UOC Mental Health, LHU Naples 3”
Dates	January, 2012 – December, 2013
Activities	Discussion of the requisites to the empowerment of health care professionals; analysis of the consequences of change processes in health care; health care professionals' empowerment and risks of burn-out of health care professionals
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research

Role	Scientific tutor of the project titled “Organizational safety of employees of the Zoo-technical Sector”
Dates	January, 2013 – December, 2014
Activities	Analysis and systematization of safety factors in the zoo-technical sector; identification of the costs produced by lack of safety in the organizational context.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Analysis of new Basic Level of Care and evaluation of the impact on the assessment system at the regional level”
Dates	January, 2014 – December, 2015
Activities	Evaluation of the financial and organizational impacts of the new rules in the field of Basic Levels of Care; identification of the strategic, organizational and management approaches to guarantee the delivery of BLC.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Organizational Food Literacy in health care organizations”
Dates	January, 2015 – December, 2016
Activities	Analysis of organizational food literacy in the health care setting with a specific focus on patients affected by long-term chronic conditions. Evaluation of the role of food literacy in improving the psycho-physical well-being of employees of health care organizations.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “The family nurse: an institutional, organizational and managerial innovation in health care”
Dates	January, 2016 – December, 2017
Activities	Assessment, in institutional, organizational, and management terms, of the role played by family nurse in the system of primary care; requisites to the implementation of family nursing in socially deprived territories
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “The Program of Territorial Activities: Toward a redesign of management and organizational attributes to improve the performances of health care organizations”
Dates	January, 2016 – December, 2017
Activities	Critical Analysis of the Program of Territorial Activities (PAT) in a specific territorial area; assessment of the role of integrated care and territorial care in improving the performances of health care organizations.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research

Role	Scientific tutor of the project titled “Defining and implementing organizational procedures to guarantee neo-natal screening in the LHU of Salerno”
Dates	January, 2017 – December, 2018
Activities	Organizational design of care processes to implement neonatal screening in the HLU of Salerno; organizational change management and assessment of the consequences of organizational change.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Realization of the diagnostic-therapeutic path for acute ictus at the LHU of Salerno”
Dates	January, 2017 – December, 2018
Activities	Description – at the organizational, management and procedural levels – of the diagnostic-therapeutic paths (PDTA) for the appropriate treatment of acute ictus at the LHU of Salerno. Description of intervention strategies and approaches to deal with the health need of patients.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Appropriateness of inpatient care in cardiology and redesign of the cardiology ward
Dates	January, 2017 – December, 2018
Activities	Appropriateness analysis of inpatient care in the cardiology ward; definition of the criteria to properly access health care and improve clinic and organizational performances.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Evaluation of appropriateness and reliability of the patient discharge form: an organizational perspective”
Dates	January, 2018 – August, 2019
Activities	Analysis of appropriateness in filling the form of patient discharge and data analysis to assess quality and effectiveness of health care services.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Paths of improvement in the organizational communication of professional orders: The case of the Order of Physicians in the province of Salerno
Dates	January, 2018 – August, 2019
Activities	Examination of strategies and tools of institutional communications in the health care setting; implementation of communication tools to foster health services co-production
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research

Role	Scientific tutor of the project titled “Adoption of a model to Manage health and safety in the workplace according to the 2001 INAIL guidelines for health care organizations”
Dates	January, 2018 – August, 2019
Activities	Analysis of work-related health and safety in the health care setting; identification of risk factors in the health care setting; design of an organizational model to manage safety in the health care service system.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Planning and design of a community hospital”
Dates	January, 2018 – August, 2019
Activities	Analysis of the context to design an appropriate community hospital to deal with the special health needs of people with high social and care needs.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Integrated care and territorial care”
Dates	January, 2018 – August, 2019
Activities	Design of a system to integrate social and health care; mapping of new processes to deal with the special health needs of people living with long-term conditions.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Transition from a functional model of health care to an approach for intensity of care”
Dates	January, 2018 – August, 2019
Activities	Design of a proper organizational change model; identification of sources of organizational inertia; promotion of organizational change through institutional and organizational tools.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Conceptualization and implementation of a model of organizational well-being in the health care setting”
Dates	January, 2018 – August, 2019
Activities	Conceptualization of organizational well-being in the health care setting; identification of management and organizational variables to implement organizational well-being in health care.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Role	Scientific tutor of the project titled “Organizational models for integrated care”
Dates	January, 2018 – August, 2019

Activities	Design of a process to foster inter-professional care in health-related paths characterized by strong need of integration between different professional practices and specialization; implementation of an integrated care model in the cardiovascular context.
Institute	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Sector	Higher Education and Applied Research
Working experiences	
Role	Team Manager
Dates	October, 2012 – December, 2017
Competencies	Fund raising; project management and audit for projects in the field of international cooperation
Employer	CSJ Missioni Onlus, Piazza Vittorio Veneto, 1, 84084, Fisciano, Salerno, Italy
Sector	Third Sector – International cooperation
Role	Work Experience – Songea, Tanzania, East Africa
Dates	October, 2014
Competencies	Evaluation and assessment of the projects “Protecting and promoting women’s rights” and “I want to go to school”
Employer	CSJ Missioni Onlus, Piazza Vittorio Veneto, 1, 84084, Fisciano, Salerno, Italy
Sector	Third Sector – International cooperation
Role	Volunteer
Dates	March, 2010 – September, 2012
Competencies	Promotion of territorial identity; fund raising; project management
Employer	“Live At” free association, Via Valle Corvino, 84085, Mercato San Severino, Salerno, Italy
Sector	Third Sector – Territorial promotion
Role	Traineeship for chartered accountants
Dates	September, 2011 – June, 2013
Competencies	Accounting; Fiscal support and assistance; management support for SMEs;
Employer	Francesca Landi, Chartered Accountant, Via Torrente, 4, 84085, Mercato San Severino, Salerno, Italy
Sector	Advice and consulting
Education and training	
Title	Ph.D. in Economics and Management of Public Sector Organization – Thesis entitled “The need for cooperation: integrated care in the perspective of inter-organizational relationships” – Evaluation “A”
Date	January, 2011 – December, 2013
Competencies	Applied research in the fields of public sector management and organization, health policy and management, human resource management, complexity management, inter-organizational relationships
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Title	Senior fellow in the field of Organization Studies
Date	September, 2011 – To date
Competencies	Organization theory, organization structuring, human resource management, change management, inter-organizational relationships

Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Title	Master Degree in Management of Social Enterprises and Public Sector Entities – Thesis entitled “Politica Regionale Europea. Competitività, crescita, occupazione e territorio”
Evaluation	110/110 cum laude and appreciation of the evaluation committee
Average rate	30/30
Dates	September, 2008 – September, 2010
Topics	Organization theory; Economics; Public Law; Strategy and management of public sector organizations; Statistics; Accounting
Institution	University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Title	Bachelor Degree in Economics and Management of Public Sector Entities – Thesis entitled “Verso la montagna digitale: la digitalizzazione delle comunità montane”.
Evaluation	110/110 cum laude
Average rate	30/30
Dates	September, 2005 – September, 2008
Topics	Organization theory; Civil Law; Commercial Law; Accounting; Statistics; Public accounting; Finance; Strategic Management; Environment management
Institution	University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Academic training	
Title	Summer School in “Research methods in management studies” of the Italian Academy of Business Economics
Date	September, 23 rd – 27 th 2013
Topics	Qualitative research method in the area of management
Institution	University of Naples “Federico II” and University of Campania “Luigi Vanvitelli”
Title	Special training in the field of “Management for international cooperation and development”
Date	March – April, 2013
Topics	Project management and organization of international cooperation initiatives
Institution	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Title	Specialized course in “Social Research Methods”
Date	March – April, 2013
Topics	Quantitative methods applied to social research and management
Institution	University of Salerno
Title	Special training in “European planning and management of public sector entities”
Date	October, 2012
Topics	Planning and management of European programmes and initiatives
Institution	University of Salerno
Title	Winter School in “Managing Dynamic Complexity in the Public Sector: a System Dynamics-based Balanced Scorecard Approach”
Date	December, 2011
Topics	“System Dynamics” approaches to evaluate and improve performance management of public sector entities
Institution	University of Palermo

Participation to national and international conferences	
Conference/seminar	Speaker at the INGRID-2 lunch seminar summarizing the main output of the research project “Unveiling Workplace Discrimination in Europe” (UWDE)
Date	August, 2019
Title	“Unveiling workplace discrimination in Europe: some empirical insights”
Institution	HIVA, KU Leuven, Leuven, Belgium
Conference/seminar	Co-presenter at the 22nd “Excellence in Services” International Conference (EISIC)
Date	August, 2019
Title	“A dualistic interpretation of value in higher education: Comparing the students and academics’ perspectives”
Institution	Perrotis College, Thessaloniki, Greece
Conference/seminar	Co-presenter at the 22nd “Excellence in Services” International Conference (EISIC)
Date	August, 2019
Title	“Online content responsiveness. An exploratory empirical study on strategies for managing UGC in Italian hotels”
Institution	Perrotis College, Thessaloniki, Greece
Conference/seminar	Co-presenter at the 22nd “Excellence in Services” International Conference (EISIC)
Date	August, 2019
Title	“Putting higher education services’ quality at work: The employability of Italian doctors of philosophy”
Institution	Perrotis College, Thessaloniki, Greece
Conference/seminar	Co-presenter at the 14th Annual Conference of the International Forum on Knowledge Asset Dynamics (IFKAD)
Date	June, 2019
Title	“Ecosystem of knowledge or knowledge contamination? An exploratory analysis at the boundaries of scientific domains”
Institution	University of Basilicata, Matera, Italy
Conference/seminar	Presenter at the 2019 Workshop of professors and researchers of Organization Studies (WOA)
Date	February, 2019
Title	“Uncovering the relationship between organizational identity and whistleblowing? Some preliminary evidence”
Institution	Università of Palermo, Italy
Conference/seminar	Invited keynote speaker at the “E-Health Innovation Days” 2018
Date	September, 2018
Title	“Value co-creation and value co-destruction in health care: challenges and perspectives”
Institution	University of Applied Sciences of Flensburg, Germany
Conference/seminar	Presenter at the 21st “Excellence in Services” Conference (EISIC)
Date	August, 2018
Title	Bullied and bounced: an investigation of school bullying aftermaths among pupils with migrant background
Institution	Le Cnam, Paris, France
Conference/seminar	Presenter at the 21st “Excellence in Services” Conference (EISIC)
Date	August, 2018
Title	“Turnà A ‘Ndomà”. When Public Service Co-Production Meets Territorial Identity
Institution	Le Cnam, Paris, France

Conference/seminar	Presenter at the Annual Conference of Sinergie-SIMA 2018 “Transformative business strategies and new patterns for value creation”
Date	June, 2018
Title	The desiderata and the reality of patient empowerment: A tale of two strategies
Institution	University of Venice, Italy
Conference/seminar	Presenter at the 2018 Workshop of professors and researchers of Organization Studies (WOA) “The Resilient Organization: Design, Change and Innovation in the Globalized Economy”
Date	February, 2018
Title	Citizen-scientists in the Big Science environment: The case of the HiggsHunters project between engagement and co-production of knowledge
Institution	Catholic University of the Sacred Heart, Rome, Italy
Conference/seminar	Presenter at the 2018 Workshop of professors and researchers of Organization Studies (WOA) “The Resilient Organization: Design, Change and Innovation in the Globalized Economy”
Date	February 2018
Title	Resilience by decree: exploring the gap between the desiderata and the reality of prison health care
Institution	Catholic University of the Sacred Heart, Rome, Italy
Conference/seminar	Presenter at the seminar entitled “New scenarios for costs produced by lack of organizational safety: a comparative discussion” – National Convention “Work Environment”
Date	September, 2017
Title	Costs of the lack of organizational safety in health care: An experimentation at the University of Salerno
Institution	INAIL – National Institute of the Assurance for Work Accidents, Modena, Italy
Conference/seminar	Presenter at the 20th “Excellence in Services” International Conference (EISIC)
Date	September, 2017
Title	Realizing excellence in health care: the relationship between health literacy, self-efficacy, awareness and health services' use
Institution	University of Verona, Italy
Conference/seminar	Presenter at the 20th “Excellence in Services” International Conference (EISIC)
Date	September, 2017
Title	Education level and income attainment inequalities: an ecosystem perspective
Institution	University of Verona, Italy
Conference/seminar	Presenter at the 29th Annual Conference of Sinergie-SIMA “Value co-creation: management challenges for firms and society”
Date	June, 2017
Title	From Drug Dispenser to Health Dispenser: The New Role of Pharmacists in Enabling Patients
Institution	University of Naples “Federico II”, Naples, Italy
Conference/seminar	Presenter at the 12th IFKAD Conference “Knowledge Management in the 21st Century: Resilience, creativity co-creation”
Date	June, 2017
Title	Prison theatre as an entrepreneurial opportunity: resilience, creativity and co-creation for inmates' rehabilitation
Institution	International Forum on Knowledge Asset Dynamics, Delft, Netherlands
Conference/seminar	Presenter at the 29th National Conference of ANDID “Evidence, practice and responsibilities: hot topics in food science”
Date	May, 2017
Title	Italian Food Literacy Project: some preliminary evidence

Institution	ANDID – Italian Association of Dietitians
Conference/seminar	Seminar held during the 10th edition of the MSc course in Management and Leadership of Healthcare Organizations
Date	March, 2017
Title	From Health Literacy to Food Literacy: the application of a conceptual tool to assess individual levels of food literacy in adults
Institution	University of Salerno, Italy
Conference/seminar	Presenter at the 2017 Workshop of professors and researchers of Organization Studies (WOA) “Organizing between reality and appearance in time of change”
Date	February, 2017
Title	The dance of change in penitentiary care: window dressing or a new penitentiary care recipe?
Institution	University of Pisa, Italy
Conference/seminar	Presenter at the 49th SItI National Conference: “Public health in the future: institutional assets and research to gain health”
Date	November, 2016
Title	FLS-IT - Italian Food Literacy Survey Project: First Evidence
Institution	Italian Society of Hygienic, Rome, Italy
Conference/seminar	Presenter at the 19th Toulon-Verona International Conference – “Excellence in Services”
Date	September, 2016
Title	Empowering patients by empowering health care organizations: a comparative study
Institution	Univeristad de Huelva, Huelva, Spain
Conference/seminar	Presenter at the 2016 Annual Meeting of the Academy of Management “Making Organization Meaningful”
Date	August, 2016
Title	Examining the meaningfulness of healthcare organizations in light of patient empowerment
Institution	Academy of Management (AOM), Anaheim, California
Conference/seminar	Presenter at the 2017 Annual Colloquium of the European Group for Organizational Studies “Organizing in the shadow of power”, sub-section #52 “The Art of Making Do and the Science of Organizing in Future Health Care”
Date	July, 2016
Title	Building castles in the air. Discussing the role of patients in health care provision in the light of the health literacy perspective
Institution	University of Naples “Federico II”, Naples, Italy
Conference/seminar	Presenter at the 28th Annual Conference of Sinergie “Management in a Digital World: Decisions, Production, Communication. A Meeting to Debate Management Challenges in the Digital Age”
Date	June, 2016
Title	The Special Information Needs of Low Health Literate Patients. Exploratory Insights from an Italian Survey
Institution	University of Udine, Italy
Conference/seminar	Presenter at the 28th Annual Conference of Sinergie “Management in a Digital World: Decisions, Production, Communication”
Date	June, 2016
Title	Public Service co-production at the “micro” level: the experience of the Royal House of Caserta
Institution	University of Udine, Italy

Conference/seminar	Presenter at the 11th IFKAD Conference “Towards a New Architecture of Knowledge: Big Data, Culture and Creativity”
Date	June, 2016
Title	Theatre in Prison as a Virtual Place of Knowledge Creation
Institution	International Forum on Knowledge Asset Dynamics, Dusseldorf, Germany
Conference/seminar	Presenter at the Symposium of the International Journal of Public Administration “The Paradigm Shift from Output to Outcome Measures in the Public Sector”
Date	May, 2016
Title	Exploring the Divide between Output and Outcome Measures in Health Care. Conceptual and Empirical Insights from a Literature Review
Institution	University of Palermo, Italy
Conference/seminar	Presenter at the 28th National Conference of ANDID “Updates in food science and nutrition”
Date	May, 2016
Title	The Italian Food Literacy Project
Institution	ANDID – Italian Association of Dietitians, Bologna, Italy
Conference/seminar	Presenter at the 3rd European Health Literacy Conference “Developing Health Literacy During the Life Course”
Date	November, 2015
Title	The Italian Health Literacy Project: Exploratory Insights
Institution	Management Centre Europe, Brussels, Belgium
Conference/seminar	Presenter at the 8th Annual Conference of the European Academy of Business “Innovation, Entrepreneurship and Sustainable Value Chain in a Dynamic Environment”
Date	September, 2015
Title	Value Co-Creation and Value Co-Destruction in the Patient-Provider Relationship. The Contribution of the “Health Literacy” Perspective
Institution	University of Verona, Italy
Conference/seminar	Presenter at the 35th Annual Conference of the Italian Academy of Management (AIDEA) “Development, Sustainability and firm competitiveness”
Date	September, 2015
Title	Discussing the role of municipal pharmacies in addressing poor health literacy. An application of organizational health literacy to Italian municipal pharmacies
Institution	University “Cattolica del Sacro Cuore”, Piacenza, Italy
Conference/seminar	Presenter at the 18th Toulon-Verona Conference “Excellence in Services”
Date	August, 2015
Title	Exploring the Organizational Health Literacy of Municipal Pharmacies: The Quest for a Health Literate Organizational Environment
Institution	University of Palermo, Italy
Conference/seminar	Presenter during the 27th Annual Conference of Sinergie “Heritage, management and firms: what kind of synergies?”
Date	July, 2015
Title	Co-producing services to enhance cultural heritage. The role of co-production in improving the quality of tourism services
Institution	University of Molise, Termoli, Italy
Conference/seminar	Presenter at the 15th Annual Conference of the European Academy of Management (EURAM) “Uncertainty is a Great Opportunity”
Date	June, 2015
Title	Requisite variety in action: the “Giffoni Experience” case study

Institution	Kozminski University, Warsaw, Poland
Conference/seminar	Presenter at the 1st International Forum “Sustainability of Well-Being International Forum”
Date	June, 2015
Title	Sustainability of well-being through literacy. The effects of food literacy on sustainability of well-being
Institution	Simone Cesaretti Foundation, Florence, Italy
Conference/seminar	Presenter at the specialized conference of the EuroMed Research Business Institute “HR Practices, Strategic And Entrepreneurial Challenges: Academic and Practitioners Views”
Date	May, 2015
Title	The side effects of servant leadership in non-profit organizations: exploring when serving followers does not pay
Institution	EDC Paris Business School, Paris, France
Conference/seminar	Presented during the IRED Association Annual Conference “International Conference on Advances in Social Science, Management and Human Behaviour”
Date	October, 2014
Title	The Dark Side of Health Care Co-production. Health literacy as a requisite for the co-production of care
Institution	IREDA Association, Zurich, Switzerland
Conference/seminar	Presenter at the 17th Toulon Verona International Conference “Excellence in services”
Date	March, 2014
Title	The importance of being health literate: an organizational health literacy approach
Institution	John Moores University, Liverpool, UK
Conference/seminar	Presenter at the 2014 Workshop of professors and researchers of Organization Studies (WOA) – Track “Entrepreneurship, governance and organizational change”
Date	March, 2014
Title	The social network analysis in the port sector: evolutionary scenarios toward a “smart” port governance
Institution	University of Udine, Italy
Conference/seminar	Presenter at the 2014 Workshop of professors and researchers of Organization Studies (WOA) – Track “Entrepreneurship, governance and organizational change”
Date	March, 2014
Title	The public service motivation of health care professionals operating in penal institutions: insights from an empirical research
Institution	University of Udine, Italy
Conference/seminar	Presenter at the Bicentenary Conference of the Italian Academy of Business Economics (AIDEA) – Track 1 “Economia Aziendale: its role at the service of economic and social development”
Date	September, 2013
Title	Co-production of health protection and promotion: new models of care in penitentiary care
Institution	University of Salento, Lecce, Italy
Conference/seminar	Presenter at the 13th Annual Conference of the European Academy of Management (EURAM) “Democratising management”
Date	June, 2013
Title	Toward a new conceptualization of health care services. public national health service as a common pool of resources
Institution	Galatasaray University, Istanbul, Turkey

Conference/seminar	Presenter at the 2013 Workshop of professors and researchers of Organization Studies (WOA) “Organizing in turbulent times: the challenges ahead”
Date	May, 2013
Title	Promotion of care in prisons: From cure to the empowerment of patients
Institution	University “La Sapienza” of Rome, Rome, Italy
Conference/seminar	Presenter at the 17th Annual Conference of IRSPM “Public sector responses to global crisis. New challenges for politics and public management”
Date	April, 2013
Title	New approaches to penitentiary health care. The outcomes of the legislative reforms in Italy
Institution	Masaryk University, Prague, Czech Republic
Conference/seminar	Presenter at the 35th Annual Conference of the Italian Academy of Management “Management beyond boundaries - Management studies: tradition and emerging paradigms”
Date	October, 2012
Title	Towards a New Health Governance: Strategy and management innovation in health planning
Institution	University of Salerno, Salerno, Italy
Awards and Scientific Acknowledgements	
Award	Best paper award for the paper ““Turnà a Ndomà” When public service co-production meets territorial identity”, presented at the 21th “Excellence in Services” International Conference, Paris, France
Dates	December, 2018
Institution	Le Cnam, Paris, France
Award	Best paper award for the paper “Bullied and bounced: an investigation of school bullying aftermaths among pupils with migrant background”, presented at the 21th “Excellence in Services” International Conference, Paris, France
Dates	December, 2018
Institution	Le Cnam, Paris, France
Award	Best paper award for the paper “Realizing excellence in health care: the relationship between health literacy, self-efficacy, awareness and health services’ use”, presented at the 20th “Excellence in Services” International Conference, Verona, Italy
Dates	August, 2018
Institution	University of Verona, Italy
Award	2017 TQM Journal Literati Award for Outstanding Paper for the article entitled “Improving health care quality: the implementation of whistleblowing”
Dates	June, 2018
Institution	TQM Journal and Emerald Publishing, Bigley, UK
Award	Best paper award for the paper entitled “Resilience by decree: exploring the gap between the desiderata and the reality of prison health care”, presented at the 2018 WOA “The resilient organization: design, change and innovation in the globalized economy”, Roma, Italia
Dates	February, 2018
Institution	Italian Association of Organization Studies (ASSIOA) and High School of Economics and Management of Health Systems (ALTEMS) Sacred Heart University of Rome

Award	Inclusion of the paper entitled “Education level and income attainment inequalities: an ecosystem perspective” in the Special Issue published on Total Quality Management Journal, which collects the best papers presented at the 20th “Excellence in Services” International Conference, Verona, Italy
Dates	September, 2017
Institution	University of Verona, Italy
Award	Best paper award for the article entitled “Empowering patients by empowering health care organizations: a comparative study”, presented during the 19th Toulon Verona Conference “Excellence in Services”, Huelva, Spain
Dates	January 2017
Institution	University of Huelva, Campus El Carmen, Avenida de las Fuerzas Armadas, Huelva (Spain)
Award	Best reviewer award for The TQM Journal in the year 2017
Dates	January 2017
Institution	Emerald publisher, Bingley, UK
Award	Inclusion of the paper “Contextualizing co-production of health care: a systematic literature review” amongst the article with the highest number of citations published in the “International Journal of Public Sector Management”
Dates	December, 2018
Institution	Emerald Publishing, Bingley, UK
Award	Inclusion of the paper “Designing health-literate health care organization: A literature review” amongst the article with the highest number of citations published in “Health Services Management Research”
Dates	December, 2017
Institution	Sage Publishing, New Delhi, India
Award	Publication of the Ph.D. Thesis entitled “L’imperativo della collaborazione” in the Collection “Opera Prima” by the publisher “Rirea”, gathering the best thesis discussed by Italian Scholar
Dates	October, 2014
Institution	RIREA – Leading editor in the field of Management in Italy
Award	Inclusion among the best papers presented by young Italian scholars during the 35th Annual Conference of the Italian Association of Business Economics (AIDEA) “Management beyond boundaries - Management studies: tradition and emerging paradigms”
Dates	October, 2012
Institution	University of Salerno
Institutional awards	
March, 2017	Licensed to perform the activities of Associate Professor – Second Layer Professor In the Scientific Area “Organization Studies” SECS-P/10, 13-B3 (ASN 2016/2017) by ANVUR
June, 2016	Enrolled in the roster of Expert and Collaborators of the National Agency for Health Care Services in the following areas: Management; Managerial Training; Research and International relations
July, 2016	Member of EGOS (European Group for Organizational Studies), one of the leading academic network in the field of organization studies
January, 2015	Member of ASSIOA (Associazione Italiana di Organizzazione Aziendale), leading Italian network of researchers in the field of organization studies
January, 2013	Member of EURAM (European Academy of Management), the leading European academy network in the field of management

January, 2012	Member of IRSPM (International Research Society for Public Management), one of the most relevant academic and practitioners' association in the field of public management
Membership in academic research groups	
Research group	A recipe to make organizations resilient and sustainable: a transdisciplinary research
Date	January, 2019 – August, 2019
Keywords	Resilience; Sustainability; Inter-organizational relationships
Institution	Interdepartmental Centre for the Research in Economics, Management and Law of Public Sector Organizations (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Towards a reconceptualization of organizational decision making: a critical analysis and evolutionary perspectives
Date	January, 2019 – August, 2019
Keywords	Decision making; Complexity management; Leadership
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Big Data Challenges in Industry 4.0
Date	January, 2019 – August, 2019
Keywords	Industry 4.0; Organizational Innovation; Virtual organizations
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Diversity management: Roles and organizational perspectives
Date	January, 2019 – August, 2019
Keywords	Diversity management; Organizational ethics; Organizational justice
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Complexity in act: a conceptual and empirical analysis to implement complexity management in the public sector
Date	January, 2017 – August, 2019
Keywords	Complexity management; Ambidextrous organizations; Learning organizations
Institution	Interdepartmental Centre for the Research in Economics, Management and Law of Public Sector Organizations (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Lead to change: the leader role in processes of organizational change
Date	January, 2017 – August, 2019
Keywords	Leadership; Change management; Organizational change
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Analysis of costs related to lack of safety in health care organizations and process reengineering
Date	January, 2016 – December, 2017
Keywords	Business process analysis and reengineering
Institution	Interdepartmental Centre for the Research in Economics, Management and Law of Public Sector Organizations (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy

Research group	The role of Service Dominant Logic in health care. Conceptual and empirical insights
Date	January, 2016 – January, 2018
Keywords	Service dominant logic; Value co-creation; Service co-production
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Economics, Law and Management from the complexity perspective
Date	January, 2016 – January, 2018
Keywords	Complexity management; Public governance; Innovation
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Complexity Management and Agile Leadership. An organizational framework
Date	January, 2016 – January, 2018
Keywords	Complexity management; Agile leadership; Lean management
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Configuration, Organization and Knowledge Management in institutions
Date	January, 2016 – January, 2018
Keywords	Knowledge management; Organizational learning; Change management
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Organizational Ethics and Complexity Science: Research of a mix between humanization and managerialization
Date	January, 2015 – January, 2017
Keywords	Organizational ethics; Management ethics; Inter-organizational relationships
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Organizational process analysis in a perspective of reengineering: the merge of Activity Based Costing and Business Process Management
Date	January, 2015 – January, 2017
Keywords	Organizational change; Activity based costing; Reengineering; Organizational processes; BPM
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Adapting, reacting, or proacting? Complexity science at the service of management in public sector organizations
Date	January, 2015 – January, 2017
Keywords	Organizational adaptiveness; Organizational change; Complexity management
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Complexity within Public Administration
Date	January, 2014 – January, 2016
Keywords	Complexity management; Complexity theory; Public Governance
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Smart community. Governance of territories in the co-production perspective
Date	January, 2014 – January, 2016
Keywords	Public services' innovation; Territorial innovation; smartness and urban sustainability

Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Change in complex organizations: an integrated approach
Date	January, 2014 – January, 2016
Keywords	Change Management; Organizational Inertia; Complexity theory; Chaos theory; Organizational evolution and adaptiveness
Institution	Interdepartmental Centre for the Research in Economics, Management and Law of Public Sector Organizations (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Motivation at work in public sector organizations: an integrated model
Date	January, 2014 – January, 2016
Keywords	Public service motivation; Stress and organizational burnout; Human resource management; Psychological contract
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Smart Cities, Healthy Cities: an integrated approach for growth, competitiveness and territorial sustainability
Date	January, 2013 – January, 2015
Keywords	Smart cities; Healthy cities; Innovative governance; Local competitiveness; Environmental sustainability; Equity
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Decision-making in organizations: a holistic perspective
Date	January, 2013 – January, 2015
Keywords	Organizational decision making; Organizational conflict; Negotiation
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Complexity management: a systemic approach applied to public sector organizations
Date	January, 2013 – January, 2015
Keywords	Systemic management; System dynamics; Complexity Management
Institution	Interdepartmental Centre for the Research in Economics, Management and Law of Public Sector Organizations (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Creation of smartness in port cities: theoretical aspects and empirical evidence
Date	January, 2013 – January, 2015
Keywords	Supply Chain Management; Port Supply Chain; Smart cities; Smart port cities
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	The role of welfare in managing municipalities: some empirical applications
Date	January, 2012 – January, 2014
Keywords	Human resource management; Public Service Motivation; Organizational climate
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy
Research group	Gender and Health in modern Welfare systems
Date	January, 2012 – January, 2014
Keywords	Health determinants; Gender inequity; Organizational well-being
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy

Research group	Health literacy as a tool of health care management: models and applications																																															
Date	January, 2012 – January, 2014																																															
Keywords	Health literacy; Self-care; Health status self-management; Organizational health literacy																																															
Institution	Interdepartmental Centre for the Research in Economics, Management and Law of Public Sector Organizations (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy																																															
Research group	Complexity management applied to public sector organizations																																															
Date	January, 2011 – January, 2013																																															
Keywords	System thinking; Complexity Management; System dynamics; Performance management; Organizational change management																																															
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy																																															
Research group	Health literacy: measurement tools and gender analysis																																															
Date	January, 2011 – January, 2013																																															
Keywords	Health determinants; Health literacy; Gender disparities; Organizational health literacy; Essential levels of care																																															
Institution	Department of Management & Innovation Systems, University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy																																															
Research group	Reformed penitentiary care: institutional aspects and organizational implications																																															
Date	January, 2011 – January, 2013																																															
Keywords	Institutional changes; Organizational changes; Penitentiary care; Organizational change management; Isomorphism																																															
Institution	Interdepartmental Centre for the Research in Economics, Management and Law of Public Sector Organizations (CIRPA), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy																																															
Research group	Activation of a Stroke Unit in the hospital “Madonna delle Grazie”, Matera, Italy																																															
Date	September, 2011 – July, 2012																																															
Keywords	Establishment of a new organizational unit within the chart of a health care organization: strategic and managerial drawbacks; Integrated care; Inter-organizational relationships																																															
Institution	Master in Management of Health Care Organization (DAOSan - Direzione delle Aziende e delle Organizzazioni Sanitarie), University of Salerno, Via Giovanni Paolo II, no. 132, 84084, Fisciano, Salerno, Italy																																															
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Mother tongue	Italian																																															
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Scientific publications in national and international venues

RG Score: 24.05

Citations recorded by Google Scholar: 459 (H-Index = 12; i-10 index = 13)

Citations recorded by Scopus: 182

- 1) Rocco Palumbo, Gabriella Piscopo (2012). Dimensioni culturali e istituzionali della sanità penitenziaria: una lettura critical. In: Autori Vari. Critical Management Studies: temi di ricerca nel dibattito internazionale. pp. 125-139, Napoli: Editoriale Scientifica
[Book Chapter]
- 2) Paola Adinolfi, Gabriella Piscopo, Rocco Palumbo (2012). La riforma della sanità penitenziaria: principi ispiratori e risvolti organizzativi. In: L'innovazione gestionale in sanità: contributi ed esperienze. vol. 8, pp. 165-171, Roma: ARACNE Editrice Srl, ISBN: 9788854849211
[Book Chapter]
- 3) Paola Adinolfi, Rocco Palumbo, Gabriella Piscopo (2012). Dimensioni e strumenti di valutazione della dirigenza nelle aziende sanitarie. In: Paola Adinolfi, Gabriella Piscopo. L'innovazione gestionale in sanità: contributi ed esperienze. vol. 8, pp. 229-234, Roma: Aracne editrice, ISBN: 9788854849211
[Book Chapter]
- 4) Paola Adinolfi, Rocco Palumbo, Gabriella Piscopo (2012). Gestire il cambiamento in sanità. Il ruolo del management sanitario nella promozione del cambiamento organizzativo. In: Paola Adinolfi, Gabriella Piscopo. L'innovazione gestionale in sanità: contributi ed esperienze. vol. 8, pp. 203-208, Roma: Aracne editrice, ISBN: 9788854849211
[Book Chapter]
- 5) Paola Adinolfi, Rocco Palumbo, Gabriella Piscopo (2012). L'azienda pubblica sostenibile: La ricerca di un equilibrio tra efficacia, efficienza e sostenibilità. In: Paola Adinolfi, Gabriella Piscopo. Innovazione gestionale in sanità: Contributi ed esperienze. vol. 8, pp. 47-53, Roma: Aracne Editrice, ISBN: 9788854849211
[Book Chapter]
- 6) Palumbo Rocco (2012). Verso una New Health Governance: l'innovazione strategica e gestionale nei documenti di pianificazione nazionale. In: Accademia Italiana di Economia Aziendale. Management senza confini. Gli studi di management: tradizioni e paradigmi emergenti. Università di Salerno, Fisciano, October, 4th and 5th 2012, ISBN: 978-88-906873-5-8
[Proceeding]
- 7) Rocco Palumbo (2012). Health literacy: una review della dottrina internazionale. Mecosan, vol. 84, pp. 27-50, ISSN: 1121-6921
[Peer reviewed Paper - Rank A Anvur]
- 8) Rocco Palumbo (2013). La coproduzione della tutela e della promozione della salute: l'applicazione di nuovi approcci di cura nel sistema sanitario penitenziario. In: The Firm's Role in the Economy: Does a growth-oriented business model exist? Lecce September, 19th, 20th and 21st 2013 Bari CACUCCI Editore Pag.1-18 ISBN:9788866112945
[Proceeding]
- 9) Rocco Palumbo (2013). La promozione della salute negli istituti di reclusione: dalla cura della malattia all'empowerment del paziente. In: Organizing in turbulent times: the challenges ahead. Padova: Cleup Ed., ISBN: 9788867870554, Roma, May, 30th-31st 2013
[Proceeding]
- 10) Rocco Palumbo (2013). Toward a new conceptualization of health care services. Public national health service as a common pool of resources. In: EURAM 2013 proceedings. ISBN: 978-975-8400-35-5, Istanbul, June, 26th-29th 2013
[Proceeding]
- 11) Rocco Palumbo (2013). New health governance: nuovi approcci nella pianificazione nazionale italiana. In: Paola Adinolfi, Roberto Cafferata e Aurelio Tommasetti. Management senza Confini – Gli studi di management: tradizione e paradigmi emergenti, pp. 239-248, Bologna: Il Mulino, ISBN: 9788815246950
[Book Chapter]

- 12) Rocco Palumbo (2013). Dalla cura all'*empowerment* del paziente *in vinculis*: le prospettive evolutive dell'assistenza sanitaria negli istituti di pena. *Mecosan*, 87, pp. 29-43. ISSN: 1121-6921
[Peer reviewed Paper - Rank A Anvur]
- 13) Rocco Palumbo, Gabriella Piscopo, Gabriella Ambrosino (2013). La motivazione al lavoro dei medici penitenziari: un'indagine presso gli istituti penitenziari della Regione Campania. *Mecosan*, 88, pp. 75-90. ISSN: 1121-6921
[Peer reviewed Paper - Rank A Anvur]
- 14) Rocco Palumbo, Gabriella Piscopo (2014). To Be Smart or Not To Be Smart: The Case For Smart Port Cities In Italy. In: WOA 2014. Organising for growth: theories and practices (pp. 394-412). Udine: CreateSpace-Uniud, ISBN: 9781502474896
[Proceeding]
- 15) Rocco Palumbo, Gabriella Piscopo, Gabriella Ambrosino, Carmela Annarumma (2014). Public Service Motivation within penal institutions: an exploratory analysis about work of health care professionals. In: Visintin, F. et al. Organising for growth: theories and practices (pp. 117-132). Udine: CreateSpace-Uniud, ISBN: 9781502474896
[Proceeding]
- 16) Rocco Palumbo e Carmela Annarumma (2014). The Importance of Being Health Literate: An Organizational Health Literacy Approach. In: 17th Toulon-Verona International Conference "Excellence in Services". p. 247-262, ISBN: 9788890432743, Liverpool (UK), August, 28th-29th 2014
[Proceeding]
- 17) Rocco Palumbo (2014). The Dark Side of Health Care Co-production. Health literacy as a requisite for the co-production of care. In: 2nd IRED "International Conference on Advances in Social Science, Management and Human Behaviour ". ISBN: 9781632480323, Zurigo (CH), October, 26th 2014
[Proceeding]
- 18) Rocco Palumbo, Maria Vincenza Ciasullo, Debora Tortora (2014). "Port competitiveness through the supply chain management (SCM) approach. An in-depth analysis and literature review". *Esperienze d'Impresa* 2(2014), pp. 9-32
[Peer reviewed Paper - Rank E Anvur]
- 19) Rocco Palumbo (2014). "Grasping the new reality of global supply chain in maritime transport: the role of dry-ports in Italy". *Esperienze d'Impresa* 2(2014), pp. 97-118
[Peer reviewed Paper - Rank E Anvur]
- 20) Rocco Palumbo, Gabriella Piscopo, Alessandra Storlazzi (2014). L'evoluzione strategico-organizzativa delle Amministrazioni Pubbliche: modelli e strumenti applicativi. In: *Approccio strategico al governo delle pubbliche amministrazioni*, Alessandra Storlazzi (Edited by), pp. 103-113, Roma: Aracne Editrice
[Book Chapter]
- 21) Rocco Palumbo, Carmela Annarumma, Gabriella Piscopo, Alessandra Storlazzi, Carmela Di Giuditta (2015). Approfondimenti teorico-metodologici per Progetto T.R.E.E. In: *Ripensare la sanità. Un progetto intorno all'uomo*, Paola Adinolfi (Edited by), pp. 373-381, Roma: ARACNE Editrice Srl, ISBN: 978-88-548-8355-0
[Book Chapter]
- 22) Rocco Palumbo, Paola Adinolfi, Francesco Marino, Carmela Annarumma, Gabriella Piscopo, Grazia Anna Aliberti (2015). Valutazione delle competenze e certificazioni. Il progetto Uni.C.A.M.S. In: *Ripensare la sanità. Un progetto intorno all'uomo*, Paola Adinolfi (Edited by), pp. 383-395, Roma: ARACNE Editrice Srl, ISBN: 978-88-548-8355-0
[Book Chapter]
- 23) Rocco Palumbo (2015). The Dark Side of Health Care Co-production. Health literacy as a requisite for the co-production of care. *International Journal of Social Science & Human Behavior Study*, 2(1), pp. 82-86
[Article in Peer Reviewed Journal]

- 24) Rocco Palumbo (2015). Reforming penitentiary health. The transition from "cure" to "care" in Italian prisons. *International Journal of Healthcare Management*. Vol. 8 No. 4, pp. 232-243. doi: 10.1179/2047971915Y.0000000005
[Peer reviewed Paper - Rank D Anvur]
- 25) Rocco Palumbo (2015). Discussing the Effects of Poor Health Literacy on Patients Facing HIV: A Narrative Literature Review. *International Journal of Health Policy and Management*, 7(4), pp. 417-430. doi: 0.15171/ijhpm.2015.95
[Peer reviewed Paper - Rank D Anvur]
- 26) Rocco Palumbo (2015). The Side Effects of Servant Leadership in Non-Profit Organizations: Exploring When Serving Followers Does Not Pay. In: *Euromed Niche Conference: "HR practices strategic and entrepreneurial challenges"*. ISBN: 978-9963-711-32-1, Paris, May, 21st-22nd 2015.
[Proceeding]
- 27) Rocco Palumbo (2016). Sustainability of well-being through literacy. The effects of food literacy on sustainability of well-being. *Agriculture and Agricultural Science Procedia*, Vol. 8, pp. 99–106.
[Proceeding]
- 28) Rocco Palumbo (2015). Requisite variety in action: The "Giffoni Experience" case study. In: *EURAM 2015 proceedings*. ISBN: 978-8386437-60-0, Warsaw, June, 17th-20th 2015
[Proceeding]
- 29) Rocco Palumbo e Gaetano Trocciola (2015). Co-producing services to enhance cultural heritage. The role of co-production in improving the quality of tourism services. *Sinergie Refereed Proceedings, Heritage, Management e Impresa: Quali Sinergie* (pp. 77-90), July, 9th-10th 2015, Termoli. DOI: 10.7433/SRECP.2015.05
[Proceeding]
- 30) Rocco Palumbo e Carmela Annarumma (2015). Exploring the Organizational Health Literacy of Municipal Pharmacies: The Quest for a Health Literate Organizational Environment. In: *18th Toulon-Verona International Conference "Excellence in Services"*. pp. 401-416, ISBN: 9788890432750, Palermo, 31/08-01/09/2015
[Proceeding]
- 31) Rocco Palumbo (2015). Value Co-Creation and Value Co-Destruction in the Patient-Provider Relationship. The Contribution of the "Health Literacy" Perspective in: *EUROMED 2015 proceedings*. ISBN: 978-9963-711-37-6, Verona, September, 16th-18th 2015
[Proceeding]
- 32) Rocco Palumbo (2015). Comprensione Vs ipertensione: gli impatti dell'alfabetizzazione sanitaria sulla gestione dell'ipertensione arteriosa. *Mecosan*, 95, pp. 81-107
[Peer reviewed Paper - Rank A Anvur]
- 33) Rocco Palumbo (2015). Una contestualizzazione del concetto di co-produzione al caso dei servizi pubblici: una rassegna critica della letteratura internazionale. *Azienda Pubblica*, Vol. 2, pp. 132-156
[Peer reviewed Paper - Rank C Anvur]
- 34) Rocco Palumbo (2015). Oltre l'etica clinica: il ruolo dell'etica organizzativa in ambito sanitario. Una review della letteratura. *Economia e Diritto del Terziario*, Vol. 3, pp. 461-482.
[Peer reviewed Paper - Rank E Anvur]
- 35) Rocco Palumbo, Paola Adinolfi e Fabrizio Starace (2016). Health outcomes and patient empowerment: the case of health budgets in Italy. *Journal of Health Management*, 18(1), pp.117-133
[Peer reviewed Paper - Rank D Anvur]
- 36) Rocco Palumbo (2016). Challenging Servant Leadership in The Nonprofit Sector: The Side Effects of Servant Leadership. *Journal of Nonprofit Education and Leadership*, Vol. 6, No. 2, pp. 81-98. DOI: 10.18666/JNEL-2016-V6-I2-6824
[Peer reviewed Paper - Rank D Anvur]
- 37) Rocco Palumbo (2016). Contextualizing Co-production of Health Care. A Systematic Literature Review. *International Journal of Public Sector Management*, Vol. 29, No. 1, pp. 72-90.
[Peer reviewed Paper - Rank B Anvur]

- 38) Rocco Palumbo (2016). Designing health literate health care organization: a literature review. *Health Services Management Research*, Vol. 29, No. 3, pp. 79-87.
[Peer reviewed Paper - Rank B Anvur]
- 39) Rocco Palumbo, Carmela Annarumma (2016). Contextualizing Health Literacy to Health Care Organizations: Exploratory Insights. *Journal of Health Management*, Vol. 18, No. 4, pp. 611-624
[Peer reviewed Paper - Rank D Anvur]
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**Paper submitted to journal
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- 1) Rocco Palumbo (----). Toward a socially-distributed mode of knowledge production: Framing the contribution of lay people to scientific research. *International Journal of Organization Theory and Behavior*. First round of review.
- 2) Rocco Palumbo (----). The managerialisation of museums and similar institutions in Italy: insights and perspective from an empirical analysis. *Journal of Management & Governance*, First round of review
- 3) Rocco Palumbo (----). A tale of two stakeholders: achieving excellence by merging quality expectations in Higher Education Institutions. *Total Quality Management & Business Excellence*. First round of review
- 4) Rocco Palumbo (----). Debunking the myth of health care 4.0: insights from a systematic literature review. *The TQM Journal*. First round of review

Other information

Social Abilities and Skills

I am dynamic and extroverted. I prefer to build friendly relations in my work environment. Indeed, I consider inter-personal relations a fundamental ingredient of the recipe for enhance organizational performance. I believe in team work as a tool which improves organizational well-being and increases the reach of organizations. Frankness, sincerity, openness and respect are the values which better describe my work behavior.

**Organizational skills and
abilities**

During my past academic and work experiences I have developed a strong ability to perform in teams as both a leader and a follower. I think that team work unleashes the individual potential and paves the way for greater organizational performances. I am able to manage work stress and time pressures, striving to do my best in every circumstance. I am ready to take responsibilities and to account for the activities performed and results achieved. I am aware of my own potential and I am motivated to push forward my current achievements.

Technical skills and abilities

I have a good experience as a team leader in the management of international cooperation projects. I am proficient in planning, programming and implementing research activities, as well as in realizing tailored projects for public sector organizations and non-profit entities. Also, I have a good expertise in the field of accounting and evaluation. Lastly, yet importantly, I have been involved in several *fund raising* campaigns and in the organization of events intended to obtain funds to finance social initiatives.

Digital skills and abilities

I am proficient in performing all basic activities with a personal computer. I daily use the programmes of the "Microsoft Office" suite. I am able to handle some software for statistics elaboration, including SPSS and E-Views. I access at least 5 hours a day the internet and I am proficient in performing data query and analysis in the main academic databases and research repositories. I am able to properly use video and audio editing software. Lastly, I am an expert videogamer.

Artistic abilities

When I was a teen-ager, I played the flute and the clarinet, participating in the artistic performances of several groups active in the Province of Salerno. I performed as an actor since I was 25 years hold, acting in both vernacular comedies and in classic tragedies (such as drama by Euripide and Sofocle. Also, I was used to write poetries in the past, winning several local contests.

Driving licence

Type "B" driving licence

References

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The undersigned Rocco Palumbo, aware of the liabilities and consequences which derive from false and misleading declarations, states – under his own responsibility – that the above information are true and correspond to reality

Salerno, 01/11/2019

Rocco Palumbo